



O.S.A.T. GUIDE

(Globalstar Optimum Satellite Availability Tool)

For Globalstar Customers only

Customer Awareness of the Globalstar Network Issues

New connecting and existing Globalstar Customers must be advised of this tool and be familiar with its use before purchasing a Globalstar Satellite Handset. It is a requirement for New Connecting Customers to acknowledge they have used this tool by ticking the box on the NSA Form before connecting. In exercising Due Diligence in the executing of contracts between Pivotel Satellite Pty Ltd and the customer Pivotel requires that dealers assist and demonstrate this service to the customer by following this simple procedure.....

How to use

1. > Go to the Pivotel Web Site at www.pivotel.com.au
2. > Globalstar OSAT “click” *hyperlink text*
3. > I agree with terms of use, “click” **Continue** button
4. > Time zone “click” *drop down box* and scroll almost to bottom to **(GMT+10:00 Australia/NSW)** in all cases irrespective of location.
5. “click” **(GMT+10:00 Australia/NSW)**
6. > Location Field (enter address (in most cases, just City/Town together **postcode will work**
7. “click” “**Find It**” button
8. > now move scroll bar to bottom of your computer screen
9. “click” “**Retrieve Report**” button
10. > now move scroll bar to bottom of your computer screen
11. > Here you will see the activity report for your specific area for the next 24 hours showing the best times for satellite coverage when using your Globalstar Handset.

Note

Please ensure the customer is comfortable when using this tool and that they are aware that this should be used as a guide when using a Globalstar Handset.